

# Purpose of the 3-1-1 Business Plan Committee

3-1-1 Business Plan Committee  
September 27, 2011





# Presentation Goals

- n **Define 3-1-1**
- n **Explain how the committee was formed**
- n **Identify committee goals**



## 3-1-1

- Reserved for non-emergency municipal services
- County has provisioned through Qwest for this area



# Benefits

- n **Citizen experience**
- n **Efficiencies**
- n **Potential reductions in 9-1-1 call volume**



# Formation History

- **Brought to MAG by our members**
- **Initial working idea described**
- **Agency Concerns**
- **Management Committee Action**



# 3-1-1 Related Committees

## 3-1-1 Business Plan Committee

- n Type of System
- n Review Funding Options
- n Participation by 911 Oversight Team Representative

## Technology Advisory Group

- n Use existing MAG Committee
- n Recommends appropriate technologies to Business Plan Committee
- n Participation by Public Safety Answering Point Managers Group



# Committee Goals

- **Recommend whether to proceed with a regional implementation**
- **Recommend the type of implementation**
- **Recommend funding options**



# Questions?

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