

**Maricopa Association of Governments Human Services Division
FY 2012 Unified Planning Work Program (UPWP) Outcome Measures
First Quarter Report**

Codes: *in progress*, **done**, **late**, not started/not due, * Not in UPWP, but included in work flow.

| Planned activity | Progress | Planned date | Actual date | Planned evaluation | Eval results |
|---|----------|-------------------------|-------------|--|--------------|
| <i>Human Services Planning</i> | | | | | |
| Monitor funding reductions and impacts on individuals and municipalities. | | FY 2012 | | Ongoing updates at HSCC meetings. | |
| Develop list of available tours and presentations offered by municipal and nonprofit agencies to raise awareness. | | 1 st Quarter | | Approval by HSCC. | |
| Implement presentations and tour activity. | | 2 nd Quarter | | Participation by three community leaders. | |
| Conduct three tours for community leaders. | | 4 th Quarter | | Offer report to HSCC on status of activity | |
| <i>Human Services Transportation</i> | | | | | |
| Update HS Coordination Transportation Plan. | | 3 rd quarter | | Approval by MAG Regional Council. | |
| Expand MAG Transp. Ambassador Program with increases by private sector, Native communities, and adjacent regions. | | Quarterly | | 20% participant increase within noted categories. | |
| Develop priority listing for Section 5310 applicants. | | 3 rd quarter | | Approval by MAG Regional Council. Ten agencies will receive capital/mobility management assistance. | |
| Develop inventory of agency vehicle downtime. | | 3 rd quarter | | Approval by MAG Regional Council. | |
| Research and offer opportunities to resolve insurance as a barrier to volunteer opportunities. | | 3 rd quarter | | 20% of agencies will increase collaboration due to TAP meetings. Include progress report in Coordination Plan. | |
| <i>Public Involvement</i> | | | | | |
| Raise awareness at events in collaboration with Communications Division. | | FY12 | | Distribution of materials, human services plans, inventories and public service announcement videos. | |
| Public three press releases. | | FY12 | | 10% increase of coverage from previous year. | |
| Public electronic Human Services newsletter. | | Quarterly | | Sampling of recipients will confirm relevant and useful information. | |