

August 21, 2015

TO: Members of the MAG Human Services and Community Initiatives Committee (HSCIC)

FROM: Vice Mayor Corey Woods, City of Tempe, Chair

SUBJECT: MEETING NOTIFICATION AND TRANSMITTAL OF TENTATIVE AGENDA

Meeting - 10:00 a.m.
Wednesday, August 26, 2015
MAG Office, Suite 200 - Cottonwood Room
302 North 1st Avenue, Phoenix

The next HSCIC meeting will be held at the MAG offices at the time and place noted above. Members of HSCIC may attend either in person, by video conference, or by telephone conference call. Supporting information is enclosed for your review.

The meeting agenda and resource materials are also available on the MAG website at www.azmag.gov. In addition to the existing website location, the agenda packet will be available via the File Transfer Protocol (FTP) site at: <ftp://ftp.azmag.gov/HumanServicesCoordinatingCommittee>. This location is publicly accessible and does not require a password.

Please park in the garage underneath the building. Bring your ticket to the meeting, parking will be validated. For those using transit, the Regional Public Transportation Authority will provide transit tickets for your trip. For those using bicycles, please lock your bicycle in the bike rack in the garage.

In 1996, the Regional Council approved a simple majority quorum for all MAG advisory committees. If the Human Services Coordinating Committee does not meet the quorum requirement, members who have arrived at the meeting will be instructed a legal meeting cannot occur and subsequently be dismissed. Your attendance at the meeting is strongly encouraged.

Pursuant to Title II of the Americans with Disabilities Act (ADA), MAG does not discriminate on the basis of disability in admissions to or participation in its public meetings. Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, by contacting the MAG office. Requests should be made as early as possible to allow time to arrange the accommodation.

If you have any questions, please call the MAG office.

cc: MAG Human Services Technical Committee

MAG HUMAN SERVICES AND COMMUNITY INITIATIVES COMMITTEE
TENTATIVE AGENDA
August 26, 2015

COMMITTEE ACTION REQUESTED

1. Call to Order

2. Call to the Audience

An opportunity will be provided to members of the public to address HSCIC on items not scheduled on the agenda that fall under the jurisdiction of MAG, or on items on the agenda for discussion but not for action. Citizens will be requested not to exceed a three minute time period for their comments. A total of 15 minutes will be provided for the Call to the Audience agenda item, unless the HSCIC requests an exception to this limit. Please note that those wishing to comment on agenda items posted for action will be provided the opportunity at the time the item is heard.

3. Approval of Consent Agenda

Prior to action on the consent agenda, members of the audience will be provided an opportunity to comment on consent items that are being presented for action. Following the comment period, Committee members may request that an item be removed from the consent agenda. Consent items are marked with an asterisk (*).

2. Information.

3. Approval of the Consent Agenda.

ITEMS PROPOSED FOR CONSENT*

*3A. Approval of the June 9, 2015 Meeting Minutes

The draft minutes for the June 9, 2015 meeting will be posted with the meeting materials.

*3B. MAG Regional Domestic Violence Council

An update will be provided on the MAG Protocol Evaluation Project, detailing the goals, scope and time line of the project for the calendar year. The Protocol Evaluation Project seeks to coordinate a multi-disciplinary regional approach to domestic violence through the assessment of current protocols, implementation of best practices, and

3A. Approve the HSCC meeting minutes of June 9, 2015.

3B. Information and discussion.

increased community outreach. The result will be an increase in victim safety, more efficient prosecution and greater offender accountability. A report will also be provided on the Brown Bag training held in June and plans to update the Regional plan to End Domestic Violence.

ITEMS PROPOSED TO BE HEARD

4. Draft Human Services Priority and Trend Survey

In August, the HSTC reviewed and recommended approval of the draft Human Services Priority and Trend Survey. The survey will assess gaps in human services, priorities, emerging trends and future goals to inform the work of the Committee. HSCIC will have an opportunity to review and approve the draft survey and process for implementation.

5. Legislative Update

Samuel Richard, Executive Director, Protecting Arizona's Family Coalition, will report on human services issues in the region and offer an overview of the proposed changes to the Arizona Health Care Cost Containment System (AHCCCS).

6. Update on the Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program and ADOT Section 5304 Funding Opportunity

An update will be provided on the Federal Transit Administration (FTA) Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program priority listing for the Phoenix/Mesa Urbanized Area (UZA). On June 24, 2015, the MAG Regional Council approved the priority listing of Section 5310 Phoenix/Mesa UZA applicants to be forwarded for funding when final FTA apportionments becomes available. An update will also be provided on the recently announced Arizona Department of Transportation (ADOT) FTA Section 5304 Statewide Transit funding available for COG's and MPO's. ADOT forwarded notice to state-wide

4. Approve the draft Human Services Priority and Trend Survey and process for implementation.

5. Information and discussion.

6. Information and discussion.

COG's and MPO's regarding the availability of FTA Section 5304 Statewide Transit funding to plan on behalf of ADOT for rural and small urban transit.

7. Joint Meeting of the HSCIC and HSTC

An update and opportunity to provide input on plans for a September 10, 2015 joint meeting of the HSCIC and HSTC meeting will be provided.

8. Request for Future Agenda Items

Topics or issues of interest that the Human Services and Community Initiatives Committee would like to have considered for discussion at a future meeting will be requested.

Adjournment

7. Information and discussion.

8. Information.

MINUTES OF THE
MAG HUMAN SERVICES COORDINATING COMMITTEE
June 9, 2015
MAG Office Building, Cottonwood Room
Phoenix, Arizona

<p><u>MEMBERS ATTENDING</u></p> <p>*Councilmember Samuel Chavira, City of Glendale *Supervisor Steve Gallardo, Maricopa County Board of Supervisors *Councilmember Chris Glover, City of Mesa, Vice Chair #Vice Mayor Kevin Hartke, City of Chandler #Councilmember Michelle Hess, Town of Buckeye #Vice Mayor Stephanie Karlin, City of Avondale</p> <p>*Neither present nor represented by proxy. #Attended by telephone conference call. +Attended by videoconference.</p>	<p>#Councilmember Joanne Osborne, City of Goodyear, Chair *Councilmember Joaquin Rios, Tempe Community Council #Councilmember Todd Tande for City of Surprise *Councilmember Jared Taylor, Town of Gilbert #Vice Mayor Corey Woods, City of Tempe</p>
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<p><u>OTHERS PRESENT</u></p> <p>#Sherie Steel, City of Avondale Angel Garcia, Humanitarian Advocate Coalition Elizabeth Singleton</p>	<p>Rachel Brito, MAG Amy St. Peter, MAG</p>
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1. Call to Order

Councilmember Joanne Osborne, City of Goodyear, Chair, called the meeting to order at 2:06 p.m. A roll call of the Committee was taken by Amy St. Peter, MAG.

2. Call to the Audience

An opportunity was provided for members of the public to address the Committee. Elizabeth Singleton addressed the Committee regarding the Men’s Overflow Shelter (MOS) that closed on May 15, 2015. She expressed concerns regarding a lack of plans to address the needs of individuals affected by the closure such as showering and laundry. The temporary arrangement which allows individuals from the MOS to remain on the campus at Lodestar and St. Vincent de Paul is set to expire on November 15, 2015. She advised information received from CASS indicates they have the capacity to hold 1,000 individuals but are

currently only serving 400 to 500 per day. Ms. Singleton requested information on opening up availability at the CASS shelter and plans beyond November 15th. Chair Osborne requested Ms. St. Peter follow-up with Ms. Singleton regarding her concerns and add this item on the agenda for a future meeting.

3. Approval of Consent Agenda

A motion was requested to approve the consent agenda and meeting minutes of May 20, 2015. Councilmember Michelle Hess, City of Buckeye, motioned to approve the consent agenda and meeting minutes. Vice Mayor Stephanie Karlin, City of Avondale, seconded the motion. A roll call was taken and the motion passed.

4. Proposal to Evolve the MAG Human Services Coordinating Committee

Ms. St. Peter expressed appreciation for input received from the MAG Human Services Technical Committee and Human Services Coordinating Committee noting the proposal is a critical turning point.

Ms. St. Peter provided an overview of the revisions including a greater focus on the Committee serving as an incubator and analyzing the current landscape of human services to help develop solutions that may be undertaken by MAG or community partners. Additional changes include expanding the membership to include the business sector and places of workshop as well as adjusting the timeline. Ms. St. Peter advised the proposal will be presented to the MAG Executive Committee on June 15th and then proceed to Regional Council on June 24th.

Vice Mayor Hartke inquired how the composition of the new membership will be determined. Ms. St. Peter noted the initial plans are to solicit a call for letters of interest with the Committee providing input on priorities and criteria. The Committee would review the membership letters and make a recommendation to the MAG Regional Council Chair for approval.

Vice Mayor Hartke inquired if the call for letters will have criteria for membership or be an open call. Ms. St. Peter advised the Committee can establish criteria based on specific categories. She noted the membership generally follows the entity and not the person. Chair Osborne agreed with having specified criteria such as business community, faith-based, and nonprofit along with the membership at large.

Vice Mayor Hartke suggested membership should allow for expertise on specific areas in which the Committee would like to focus – such as human trafficking. Ms. St. Peter advised the social service areas of interest can be identified in the call for letters. Councilmember Todd Tande suggested the focus on initiatives will change from time to time and inquired if the Committee can have one or two seats, such as an advisory position that is topical in nature and can change as initiatives change. Chair Osborne agreed stating the need to flush out the different areas of focus to help determine the knowledge base needed on the Committee to address specific issues such as human trafficking.

Ms. St. Peter summarized the discussion to include additional language to add an advisory or at-large seat that would be responsive to the focus of the Committee. Chair Osborne noted there may be more than one new focus area, such as human trafficking or foster care, thereby requiring more than one advisory seat. Ms. St. Peter adjusted the language to include one or more advisory seats.

Vice Mayor Hartke noted as the Committee develops, they will have a better idea of the issues to address. Therefore, there they need to plan and intend on having the capacity and flexibility to further develop the membership based on the need. Discussion ensued on the need to move forward with the open call for letters for membership representing the key categories while still determining the representation needed for specific topics.

Vice Mayor Karlin expressed agreement noting two different membership groups. She suggested the Committee's main and permanent membership should include the additional representation from the business sector, places of worship, and nonprofit community with a sub-committee that includes advisory seats focused on key social issue being addressed. Ms. St. Peter advised the Committee has the option of convening work groups with additional expertise to address specific issues and not change the composition of the Committee. She noted work groups would have a time-limited focus.

Ms. St. Peter summarized the Committee's discussion to outline broader categories in the call for letters and establish workgroups for greater technical expertise depending on the focus of the Committee. There was consensus among the committee to revise the proposal based on the discussion.

Chair Osborne requested questions or comments from the Committee. Hearing none, she requested comments from the public. Angel Garcia, director of mental health and homeless outreach, Humanitarian and Advocate Coalition, address the Committee. He requested further clarification on whether the Committee will serve more in an advisory role or hands on role when it comes to other community agencies such as churches or business. He inquired about the Committee's interest in drafting a needs assessment that can be used across the board by other organization. He noted a needs assessment would be useful to organization as they complete their grant applications. Additionally, he inquired about accountability on action items brought forth by the Committee to ensure follow-through.

Chair Osborne thanked Mr. Garcia for his input. She discussed the evolution of the Committee is driven by the goal to create solutions through best practices, utilizing the data and tools available to be more relevant. She noted the fluidity of the Committee as it evolves and thanked Mr. Garcia for his suggestions. Ms. St. Peter noted the Committee is a policy Committee and historically has not been involved at the direct service level. In terms of the needs assessment, similar efforts have been undertaken when working with the Social Services Block Grant. However, the focus of the Committee is to prioritize specific areas of interest for further research and build a needs assessment based on those specific issues. The needs assessment will help develop the action agenda moving forward.

Ms. St. Peter noted in terms of accountability the Committee will be developing its first action agenda for which progress will be reported during the second year. Ms. St. Peter advised the Committee does not have any regulatory authority nor does it distribute funding.

Chair Osborne noted the Committee's focus to look at all the issues to determine in which policy driven areas they can be more relevant. She thanked Mr. Garcia for his interest and input. Mr. Garcia inquired about making meetings more accessible to those who cannot attend during regular business hours. He suggested having a town hall, forum or week-end meetings. Ms. St. Peter advised input from the public is always welcomed either in person, by phone, or email and noted her availability to meet one-on-one. She added focus groups are, at times, held in the evening however established committee meetings are held during business hours.

Councilmember Tande suggested brainstorming, after the Committee restructure is approved, to identify and prioritize key issues to address. Chair Osborne suggested also taking into consideration the need to be more accessible by holding an evening meeting or event. Chair Osborne expressed appreciation to the Committee for their dedication and effort moving forward to address the needs of the community. She acknowledged Vice Mayor Corey Woods and Councilmember Michelle Hess for requesting to serve as Chair and Vice Chair of the Committee.

Chair Osborne requested a motion from the committee. Vice Mayor Hartke made a motion to recommend approval to evolve the MAG Human Services Coordinating Committee. Councilmember Hess seconded the motion. A roll call was taken by Ms. St. Peter. The motion passed unanimously.

5. Request for Future Agenda Items

Committee members were given an opportunity to request topics or issues of interest that the HSCC would like to have considered for discussion at a future meeting. Chair Osborne noted Ms. Singleton's request for a report on the MOS. The Committee acknowledged Chair Osborne for her effort, dedication, and leadership.

Having no further discussion, the meeting adjourned at 2:34 p.m.

MAG Human Services Coordinating Committee
August 26, 2015

Consent Agenda Item 3B: MAG Regional Domestic Violence Council

The MAG Regional Domestic Violence Council oversees the Protocol Evaluation Project, which assesses the arrest and prosecution protocols used in responding to domestic violence. In 2011, the project resulted in development of the Misdemeanor Domestic Violence Protocol Model, the first protocol model for responding to misdemeanor domestic violence calls. The project researches local and national promising practices, and develops resources to improve how the criminal justice system addresses domestic violence. The goal is to save lives, hold offenders accountable, and save money by increasing efficiency in the region's response to domestic violence. Recently, MAG worked with the Maricopa County Attorney's Office to update the Felony Protocol Model as well. The revised Felony Protocol Model was released in February. In 2015 the Misdemeanor Protocol Model will be revised again.

Protocol Evaluation Project: Brown Bag Trainings

These trainings are a part of a series coordinated by the Maricopa Association of Governments in partnership with: the Arizona Coalition to End Sexual and Domestic Violence, O'Connor House, Arizona Coalition for Victim Services, Arizona Prosecuting Attorneys' Advisory Council and Arizona Peace Officer Standards and Training Board. Training topics are intended for victim advocates, law enforcement, prosecutors and/or stakeholders. The goal is to improve coordination, communication, and implementation of domestic violence protocols. The second Brown Bag training of the calendar year was held on June 16, 2015.

The June training discussed Service Provision to Gender and Sexual Minority Victims of Sexual and Domestic Violence. The training provided an introduction to the gender and sexual minority community and the unique challenges they face. The trainers, Doreen Nicholas, Arizona Coalition to End Sexual and Domestic Violence; Kellee Ellis, Chrysalis Shelter; Jason Vail-Cruz, TERROS Inc.; and Isaac Akaptinis are experts in their field. Doreen Nicholas oversees the Gender and Sexual Minority Committee at the Arizona Coalition to End Sexual and Domestic Violence, and has been a leading educator in the field for years. Kellee Ellis has earned her Master of Counseling and is also licensed by the Arizona Board of Behavioral Health Examiners as a Licensed Professional Counselor (LPC) and a Licensed Associate Substance Abuse Counselor (LASAC) providing clinical supervision to the team as needed. She currently serves as Director of Residential Services at Chrysalis. Jason Vail-Cruz and Isaac Akaptinis share a wealth of experience working with the gender and sexual minority community as well as youth in transition.

The Brown Bag training was attended by 53 individuals from various disciplines including law enforcement, prosecution, victim advocacy, social service organizations, and first responders. Of those 53 attendees, a total of 49 (92 percent) attendees completed an evaluation. Findings from the evaluation confirm that 100 percent of attendees either strongly agree or agreed that this training topic was useful and relevant to their work and 100 percent either strongly agreed or agreed that they would attend a brown bag training opportunity in the future. The next Brown Bag training will be scheduled later in the year.

Regional Plan to End Domestic Violence

The Regional Plan to End Domestic Violence was written in 2010 with a five year scope. The plan contains fifteen strategies to better serve domestic violence victims, and hold domestic violence

abusers more accountable while coordinating a community response to end domestic violence. Each year, an annual report is produced to detail the progress of the last year, and goals for the next. The FY2015 Regional Plan to End Domestic Violence Annual Report was approved by the MAG Regional Domestic Violence Council on Wednesday, August 12, 2015. The annual report outlines the progress achieved on the fifteen strategies to end domestic violence. Fourteen of fifteen strategies were met successfully. The only strategy not met was providing transportation options to shelter residents.

A new Regional Plan to End Domestic Violence will be completed through a collaborative effort with the help of St. Luke's Health Initiative, and Protocol Evaluation Project partners and stakeholders. The plan will have a five year scope, and will be informed by feedback received through the 2015 Domestic Violence Summit tentatively scheduled for Wednesday, September 30, 2015, as well as community meetings to be held in October. The plan will be presented to the MAG Regional Domestic Violence Council in December for approval.

For more information about the Protocol Evaluation Project, please contact Amy Robinson, Human Services Planner, at arobinson@azmag.gov or (602) 452-5039.

Maricopa Association of Governments (MAG)
Human Services Priority and Trend Survey
Draft August 20, 2015

On June 24, 2015, the MAG Regional Council approved changes to the structure of regional human services planning. The Human Services Coordinating Committee has evolved into the Human Services and Community Initiatives Committee. The change in name reflects changes in membership and focus. The committee will now include representatives from community partners such as nonprofit agencies, places of worship, and the business sector. The focus of the committee will be to incubate human services solutions driven by data analysis, public engagement, and strategic planning. This survey is distributed to identify local priorities and emerging trends in human services. Please take a few moments to answer the questions below. Your responses will inform this regional work.

Priority human services issue:

1. What is the number one human services **issue** that should be addressed in your work and/or community?
2. What are the biggest **gaps** (other than funding) in human services delivery related to this issue?
3. What **actions** should be considered in regard to this issue?
4. What are the desired **outcomes** would you like to see?
5. What new or emerging **trends** do you see in regard to this issue?
6. What, if any, **data** sources are available?

Optional information:

What part of the region do you represent? (Example: East Valley, West Valley, Central Phoenix)

Population represented (if any, choose all that apply)

- a. Older adults
- b. People with disabilities
- c. People with developmental disabilities
- d. Homelessness
- e. Domestic violence
- f. Youth on their own/foster care
- g. Racial and ethnic minorities
- h. Gender minorities
- i. Human trafficking
- j. Medically underserved
- k. Undocumented
- l. Learning disabilities and illiteracy
- m. Unemployed and underemployed
- n. Other
 - i. Please define other

Name (optional):

Affiliation (if any):

MAG Human Services Transportation

MAG HUMAN SERVICES AND COMMUNITY INITIATIVES
COMMITTEE

AUGUST 26, 2015

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Update

- Federal Transit Administration (FTA) Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program
- Arizona Department of Transportation (ADOT) FTA Section 5304 Statewide Transit funding opportunity

FTA Section 5310 Enhance Mobility of Seniors and Individuals with Disabilities Program

- **Federal awards program**
 - Capital projects
 - New Freedom eligible projects that exceed the requirements of ADA
- **Eligible Populations**
 - Agencies serving older adults (65+)
 - Agencies serving people with disabilities



MAG Section 5310 Phoenix-Mesa Urbanized Area: Priority Listing Overview

Requests	Descriptions	Number Awarded	Federal Request
Mobility Management	Mobility Manager positions	5	\$147,600
Capital-vehicles	(17) Cutaway Vans, (8) Passenger Vans, (8) Minivans with Ramps, (6) Minivans no Ramp	39	\$1,439,049
Capital-equipment	(1) Wheelchair lift replacement, (1) routing software	2	\$53,137
New Freedom eligible	Operating and capital projects that exceed the requirements of ADA	13	\$1,028,214
Administration			\$232,000
Projected Total			\$2,900,000

- June-MAG Regional Council approved the 2015 Section 5310 priority listing for the Phx-Mesa UZA
- July-Congress extended the federal transportation funds for the full fiscal year/October
- Federal register notice for final amounts still pending
- Amendment to the Transportation Improvement Program to include Section 5310 program of projects

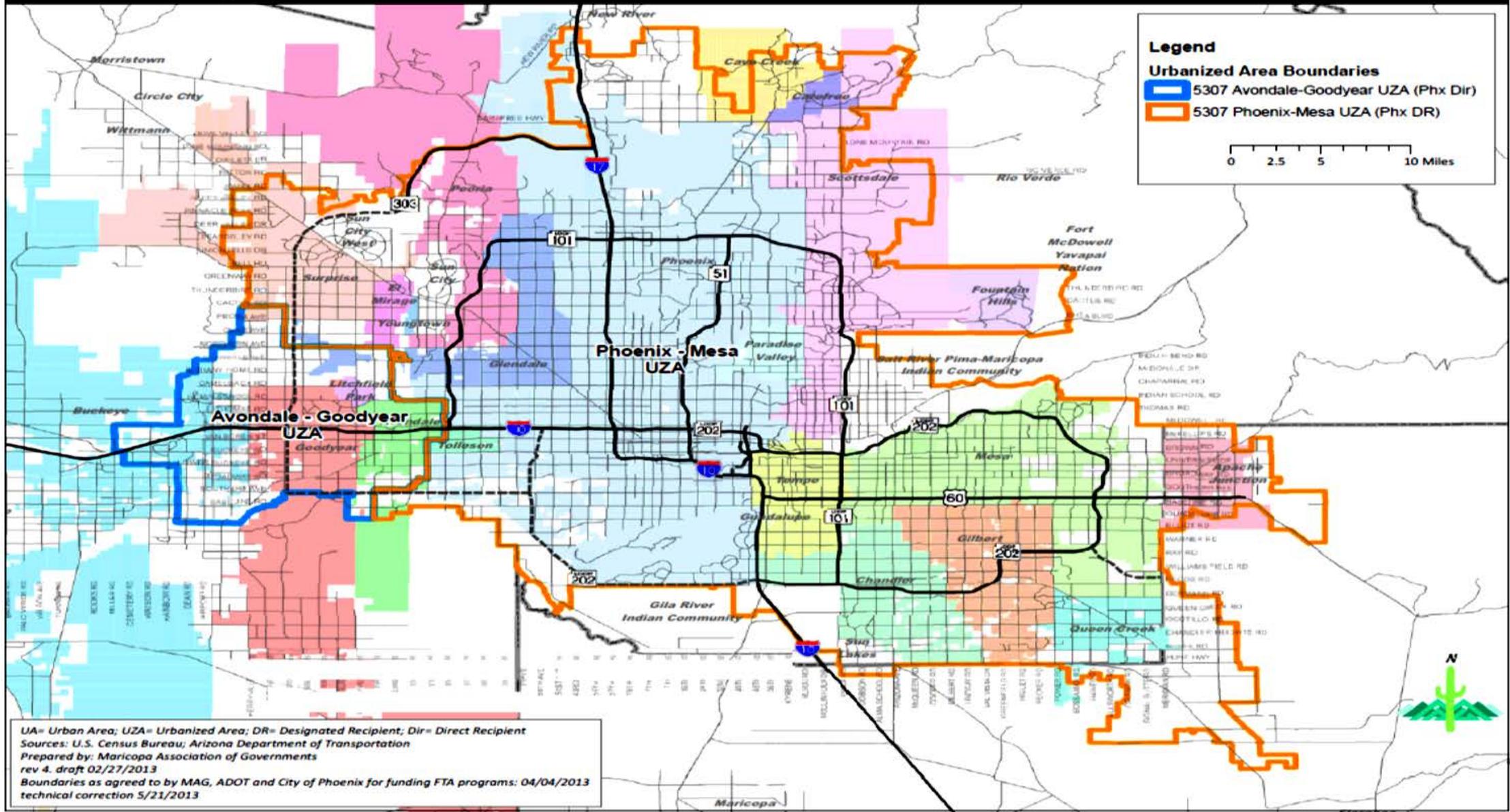
Updates

- Federal Transit Administration (FTA) Section 5310, Enhanced Mobility of Seniors and Individuals with Disabilities Transportation Program
- Arizona Department of Transportation (ADOT) FTA Section 5304 Statewide Transit funding opportunity

ADOT Section 5304 Statewide Transit funding opportunity

- ADOT is expanding the Statewide Transit funding FTA Section 5304
- Available for Council of Governments and Metropolitan Planning Organizations (COG and MPO's) to *plan* on behalf of ADOT
- Rural and small urban transit
- COG and MPO's apply and administer

General FTA Eligible 5307 & 5311 Areas



UA= Urban Area; UZA= Urbanized Area; DR= Designated Recipient; Dir= Direct Recipient
 Sources: U.S. Census Bureau; Arizona Department of Transportation
 Prepared by: Maricopa Association of Governments
 rev 4, draft 02/27/2013
 Boundaries as agreed to by MAG, ADOT and City of Phoenix for funding FTA programs: 04/04/2013
 technical correction 5/21/2013

Tentative Timeline

Activity	Tentative Date
Committee Presentations	August/September
ADOT Notice of Funding Availability (NOFA)	Late September 2015
Applications Due	December 2015
ADOT Review	December/January
Award Announcement	February 2016

Contact Information

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