

# DEVELOPING A VOLUNTEER ENGAGEMENT PROGRAM

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**Chandler Gilbert Arc**

# CGArc Overview

- ▣ **Mission Statement-** Facilitating growth for people with disabilities through choice, experience, guidance, and respect
- ▣ Services provided to Maricopa and Yavapai County residents with Intellectual and Developmental Disabilities
- ▣ Over 175 people served with community living/housing, transportation, employment, and day training and education

# Why We Value Volunteerism

- ▣ Develops Community relationships and community-mindedness for agency employees and people we support
- ▣ Provides a resource for skilled talent through philanthropic efforts
- ▣ Makes good financial sense
- ▣ Creates paradigm shift
- ▣ Excellent resource for better public awareness

# Our Challenges

- ▣ Privacy and confidentiality issues
- ▣ Specialization of skills required to work with people with I/DD
- ▣ Licensing/regulatory issues
- ▣ Liability concerns

# Our Strategy

- ▣ To become educated about volunteerism
- ▣ To see the practicality and possibilities
- ▣ Explore challenges
- ▣ To explore and celebrate the possibilities
- ▣ To make the agency commitment

# Our Action Steps

- ▣ Access training and coaching
- ▣ Determine priorities
- ▣ Understand different types of volunteerism
- ▣ Develop processes and priorities
- ▣ Engage Board of Directors
- ▣ Engage stakeholders

# Our Process

- ▣ Develop policies
- ▣ Agree on Priorities
- ▣ Develop Outreach Plan
- ▣ Intake
- ▣ Assessment of volunteer's interests, skills and priorities
- ▣ Development of project or engagement
- ▣ Orientation to agency, team and project

# Our Process, ctd.

- ▣ Development of Training
- ▣ Start-up
- ▣ Follow-along and progress review
- ▣ Sustainability plan for project/volunteer
- ▣ Regular contact with volunteer
- ▣ Acknowledgement and recognition



# Our Outcomes So Far

- ▣ Process is in Place
- ▣ Paradigm shift-BIG TIME
  - Decisions made with volunteerism as resource
- ▣ 3 active project volunteers in place
- ▣ Website and social media shift in process
- ▣ Re-branding completed
- ▣ Recognition and outreach projects
  - Sprout Film Festival
  - Float
  - Holiday Open House

QUESTIONS?

# SHARE YOUR TALENT WITH US!!

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**THANK YOU!!**