Volunteers—Our Agency’s Best Asset
Foothills Caring Corps
Carefree, AZ
Volunteers

• Dedicated
• Reliable
• Motivated by the mission
• Wages are paid in appreciation
• Knowledgeable
• Flexible
• Born PR Champions
• Potential donors
Recruitment
  Where will I find them?

Training
  Will they commit to the responsibility?

Retention
  How will I get them to stay?
FCC – Living Proof

551 Volunteers = 39,768 hrs of service

• Provided 5,773 trips on 5310 vans

• Made 4,498 trips to medical appointments

• Delivered 9,604 Mobile Meals

• Made 1,096 visits to the homebound
FCC is living proof

• Took 692 people grocery shopping

• Loaned medical equipment to 421 people

• Completed 380 minor home repairs
FCC is living proof

• 57 Pet visits in homes

• Assisted 104 people with computer/business

• Provided 250 hours of in depth health advocacy for those with complex needs
Recruitment

Starting place—friends & family
- existing volunteers
- those with passion for your population
- faith communities

Community
- be at events
- partner with other agencies
- be volunteers yourselves

Media
- social
- newspaper magazines
- radio TV
Training

Know your requirements
- protocol
- job descriptions

Orientation
- efficient & fun
- detailed “enough”
- gather all information needed
- background checks
- start right away

On going
- specialized trainings – PASS
- mentoring by veteran volunteers
- gathering feedback
- tell stories about their responsibilities
No Limits

If it needs doing, they can do it.

They will learn by doing with good oversight.

Keep it interesting and give them new challenges
Retention

Keep in touch

Encourage them to try new things

Appreciate  Appreciate  Appreciate

Have fun

Create memories
Volunteers are your best asset.

They may become your best friends.