



Standards for All Sites



Respite Centers



Hydration Stations



Cooling Centers



Collection & Donation Sites

- Stationary (Not a mobile site)
- Open to the public
- Not a private residence (Examples of appropriate entities include government facilities, nonprofit agencies, academic institutions, healthcare facilities, businesses, and congregations)
- Open on a consistent schedule
- Open during hours stated in application form
- Offer services stated in application form
- Allow service animals
- Does not discriminate based on age, race, religion, housing status or gender identity
- Maintain a designated point of contact for all heat relief needs
- Organization representative participates in or watches recording of HRN orientation
- Communicate all service changes to francisco.garcia@maricopa.gov



Standards for Respite Centers



Respite Center: Indoor, air-conditioned location that offers hydration and allows for uninterrupted rest, sitting, or lying down (depending on each facility) during hours of operation.

- Hydration must be made available either as bottled water or as an available container to fill with supplied water to take away.
- Site staff present in the respite center area to ensure water is available, air conditioning is functioning, and visitors are able to rest.
- Daily service hours for the cooling center must be displayed, including any holiday hours as applicable.
- Clear Heat Relief Network signage with service type (i.e., respite center) must be visible from the street as local zoning ordinances permit (signage provided by county).
- Functioning air conditioning.
- Space and accommodations for visitors to sit or lie down for uninterrupted rest.
- Access to functioning bathrooms.
- Visitors are allowed to spend a minimum of 2 hours at the center unless at capacity or at scheduled closing time.



Standards for Cooling Centers



Cooling Center: Indoor, air-conditioned location that offers hydration.

- Hydration must be made available either as bottled water or as an available container to fill with supplied water to take away.
- Site staff present in the cooling center area to ensure water is available and that air conditioning is functioning.
- Daily service hours for the cooling center must be displayed, including any holiday hours as applicable.
- Clear Heat Relief Network signage with service type (i.e., cooling center) must be visible from the street as local zoning ordinances permit (signage provided by county).
- Functioning air conditioning.
- Space and accommodations for visitors to sit.
- Access to functioning bathrooms.
- Visitors are allowed to spend a minimum of 2 hours at the center unless at capacity or at scheduled closing time.



Standards for Hydration Stations



Hydration Station: Indoor or outdoor locations where individuals can go to receive bottled water and other collected donated items.

- Hydration must be made available either as bottled water or as an available container to fill with supplied water to take away.
- Site staff must be present to restock water.
- Outdoor sites only: shade must be available.
- Daily service hours for the hydration station must be displayed, including any holiday hours as applicable.
- Clear Heat Relief Network signage with service type (i.e., hydration station) must be visible from the street as local zoning ordinances permit (signage provided by county).



Standards for Collection & Donation Sites



Collection and Donation Site: Water bottles can be donated here for use at heat relief locations and hydration stations. Some sites also accept other donations such as clothing, hats, and toiletries.

- Available space to receive donations.
- Ability to coordinate supply pick-up or drop-off with donors and other heat relief sites in need.



Standards for Heat Relief Outreach Partners



Heat Relief Outreach Partners: A nonprofit, agency, or community group conducting mobile or field-based outreach to distribute water, provide heat safety education, and connect individuals to nearby heat relief services.

- Operate as a nonprofit, public agency, faith based organization, or community group, and/or demonstrate partnership with an eligible entity aligned with HRN standards
- When available, offer water, heat relief resources, and/or educational materials during outreach
- Provide information to individuals about nearby HRN relief sites, transportation options, and 211 services
- Does not discriminate based on age, race, religion, housing status or gender identity.
- Maintain a designated point of contact for all heat relief needs
- Organization representative participates in or watches recording of HRN orientation.
- Communicates all service changes to francisco.garcia@maricopa.gov