

**FY 2025 NEW SUPPORTIVE SERVICES ONLY (SSO) OUTREACH PROJECT SCORECARD
(EXCEPT CE AND HMIS)**

PART A: PROJECT DESIGN

<i>Criteria</i>		<i>Scorer</i>	<i>Submission</i>	<i>Points</i>
A.1	Project Eligibility	MAG Staff	Narrative	--
A.2	Project Summary	MAG Staff	Narrative	--
A.3	Supportive Services	Rank & Review	Narrative	5
A.4	Client Employment Income at Exit	Rank & Review	Narrative	6
A.5	Returns to Homelessness	Rank & Review	Narrative	6
A.6	Services Participation Requirement	Rank & Review	Narrative	6
A.7	Mainstream Benefits	Rank & Review	Narrative	5
A.8	Reasonable Budget	Rank & Review	File	5
				33

PART B: PROJECT/AGENCY EXPERIENCE

<i>Criteria</i>		<i>Scorer</i>	<i>Submission</i>	<i>Points</i>
B.1	Experience with Outreach and Connections to Housing, Shelter, or Transitional Housing	Rank & Review	Narrative	5
B.2	Partnerships	Rank & Review	Narrative	5
B.3	Promoting Recovery	Rank & Review	Narrative	5
B.4	Financial Audit	MAG Staff	File	5
				20

PART C: COMMUNITY PRIORITIES

<i>Criteria</i>		<i>Scorer</i>	<i>Submission</i>	<i>Points</i>
C.1	Lived Experience	Rank & Review	Narrative	3
C.2	Data and HMIS	Rank & Review	Narrative	3
C.3	CE Participation	Rank & Review	Narrative	3
				9

PART D: INTERVIEW

<i>Criteria</i>		<i>Scorer</i>	<i>Submission</i>	<i>Points</i>
D	Interview Question(s)	Rank & Review	Interview Response	5

Total Score: 67

Performance Based Points: 62

Performance Based, Objective Rating: 92%

FY 2025 NEW SSO OUTREACH PROJECT SCORECARD

PART A: DESIGN

<p>A.1 Project Eligibility: Please submit your draft HUD e-snaps application to demonstrate that your project operates under the CoC Project eligible costs under 24 CFR § 578.37. Attach letters of commitment, contracts, or other formal documents that demonstrate the commitment of at least 25% match. Attach your supportive service agreement.</p> <ul style="list-style-type: none"> In the case of an organization that provides substance use disorder treatment or recovery services, the leveraged resource provides access to all participants who qualify for those services; or In the case of healthcare or behavioral health resources, the value of assistance being provided is at least an amount that is equivalent to 25% of the funding being requested by the project. 	
<p>Required Submissions: Draft HUD e-snaps Application, Attachments</p>	<p>Scoring: n/a</p>
<p>A.2 Project Summary: Please provide a description that addresses the entire scope of the proposed project, including the type and scale of all assistance to be offered (and the funding source or partnership of each).</p>	
<p>Required Submissions: Narrative (800-word limit)</p>	<p>Scoring: n/a</p>
<p>A.3 Supportive Services: Describe the experience of your agency and your subrecipients (if any) in providing supportive services similar to that proposed in the application. Specifically address your agency and subrecipients strategy for providing supportive services to participants with histories of unsheltered homelessness and those who do not traditionally engage with supportive services. If you and your subrecipients (if any) do not have experience providing similar supportive services, explain how you will supplement the lack of experience through partnership with other organizations.</p>	
<p>Required Submission: Narrative (800-word limit)</p>	<p>Scoring: + 3 for describing the strategy for providing services for unsheltered homeless participants who do not traditionally engage + 2 for demonstration of experience with the type of supportive services proposed to be offered</p> <hr/> <p style="text-align: center;">5 Points Total</p>
<p>A.4 Client Employment Income at Exit: Please describe how your project will help participants secure employment to increase their earned income. This may include the process for developing client service plans for income-related services, or descriptions of services offered.</p>	
<p>Required Submission: Narrative (400-word limit)</p>	<p>Scoring: + 2 for describing plans for developing client service plans for income-related services + 2 for describing the process and experience helping participants secure employment + 2 for describing plans on how to meet or exceed current performance standard for the metric</p> <hr/> <p style="text-align: center;">6 Points Total</p>
<p>A.5 Returns to Homelessness: Please describe how your project will help participants not reenter homelessness after their successful exit from the project.</p>	
<p>Required Submission: Narrative (400-word limit)</p>	<p>Scoring: + 3 for describing plans to help participants not reenter homelessness after the project exit.</p>

Approved on November 21, 2025

	<p>+ 3 for describing plans on how to meet or exceed current performance standard for the metric</p> <hr/> <p>6 Points Total</p>
<p>A.6 Services Participation Requirement: Please describe your project’s approach requiring project participants participate in services by contract. Attach your supportive service agreement. Participation requirements must be in line with 24 CFR 578.75(h). Examples of services include case management, employment assistance and job training, life skills training, and substance abuse treatment.</p>	
<p><u>Required Submission:</u></p> <p>Narrative (300-word limit)</p>	<p><u>Scoring:</u></p> <p>+ 2 for describing the approach to require participants to participate in services described above</p> <p>+ 2 for attaching the supportive services agreement</p> <p>+ 2 for the quality of the supportive services agreement</p> <hr/> <p>6 Points Total</p>
<p>A.7 Mainstream Benefits: Please describe how your project will be supplemented with resources from other public or private sources and participants assisted in obtaining mainstream health, social and employment benefits (SNAP, SSI/SSDI, Medicare, Medicaid, etc.), and how the project will coordinate the provision of mainstream benefits.</p>	
<p><u>Required Submission:</u></p> <p>Narrative (300-word limit)</p>	<p><u>Scoring:</u></p> <p>+ 2 for describing how participants are assisted to obtain mainstream benefits they are eligible for. Detail the partnerships you have established to assist participants with connection to these benefits.</p> <p>+ 2 for describing how the project will be supplemented by other public or private sources, which public and private sources and projected amounts</p> <hr/> <p>4 Points Total</p>
<p>A.8 Reasonable Budget: Please submit a completed Budget Chart Form (Appendix B) that matches the summary budget in Question 6J of the draft HUD e-snaps application that demonstrated the average cost per household served for the project is reasonable.</p>	
<p><u>Required Submission:</u></p> <p>Budget Chart Form</p>	<p><u>Scoring:</u></p> <p>+ 2 for completeness and accuracy of the budget</p> <p>+ 2 for reasonableness of costs per household served</p> <hr/> <p>4 Points Total</p>

PART B: EXPERIENCE

<p>B.1 Experience with Outreach and Connections to Housing, Shelter, or Transitional Housing: Describe your agency’s experience in providing outreach services consistent with the activity description at 24 CFR 578.53(e)(13). Describe your effectiveness at helping people successfully exit from places not meant for human habitation to emergency shelter, treatment projects, transitional housing or permanent housing projects. If your agency does not have experience with the intervention, explain how you will supplement the lack of experience through partnerships.</p>	
<p><u>Required Submission:</u></p> <p>Narrative (500-word limit)</p>	<p><u>Scoring:</u></p> <p>+ 2 for describing the successful work connecting people with sheltered and housing resources</p> <p>+ 3 for describing the experience or partnerships providing outreach services</p>

5 Points Total		
B.2 Partnerships: Please describe your agency's experience building partnerships with first responders, law enforcement, healthcare, faith-based and other partnership types into the provision of services and engagement (e.g., partnerships with primary healthcare, substance use disorder treatment, mental health treatment, faith-based and other partnership types into the provision of services) and the additional resources (\$s) these partnerships bring to the project. Attach MOUs/agreements to demonstrate these partnerships. Demonstrate that you have a history of or that you will partner with first responders and law enforcement to engage people living in places not meant for human habitation to access emergency shelter, treatment projects, reunification with family, transitional housing or independent living. Confirm that you will cooperate, assist, and not interfere or impede with law enforcement to enforce local laws such as public camping and public drug use laws.		
Required Submission: Narrative (300-word limit)	+ 2 for describing the agency's experience partnering with the entities described above and the resources (\$s and % of project budget) these partnerships bring to the project, including MOUs /agreements you have to demonstrate these partnerships + 2 for describing of agency's experience partnering or commitment to partner with first responders and law enforcement to engage unsheltered participants + 1 for confirming that your agency will cooperate, assist, and not interfere or impede law enforcement <hr/> 5 Points Total	
B.3 Promoting Recovery: Please describe your project's approach to promote recovery, including substance use treatment services and partnerships and service integration with organizations that promote and help individuals with their recovery.		
Required Submission: Narrative (300-word limit)	Scoring: + 3 for describing the project's approach promoting recovery + 2 for describing the project's nature of their partnership with organizations helping individuals with their recovery <hr/> 5 Points Total	
B.4 Financial Audit: Please submit your agency's most recent financial audit and management letter or internal audit (if no financial audit is available) OR provide an explanation as to why there has not been an audit. If your audit indicates any findings or concerns, please provide documentation that those findings have been resolved, or the agency has attempted to resolve them.		
Required Submission: Financial audit or internal audit and management letter; documentation of resolution or attempts to resolve Optional Narrative (150-word limit)	Scoring (w/ Findings): + 2 for submission of audit or internal audit + 1 - 2 for steps taken to resolve findings from most recent audit or internal audit <hr/> 4 Points Total	Scoring (No Findings): + 4 for submission of audit or internal audit <hr/> 4 Points Total

PART C: COMMUNITY PRIORITIES

C.1 Lived Experience: Describe how your agency will take proactive steps to ensure the participation of homeless or formerly homeless individuals in decision-making and project design through feedback loops, listening sessions, or leadership opportunities.	
Required Submissions: Narrative (800-word limit)	Scoring: + 2 for lived experience membership on boards or committees

<i>Documentation</i>	+ 1 for incorporating lived experience in project design 3 Points Total
C.2 Data and HMIS: Please describe your agency's knowledge of the HMIS. Please explain the project's commitment to collecting accurate data, reviewing it to evaluate participant outcomes and upholding required HMIS data quality standards.	
<u>Required Submission:</u> <i>Narrative (300-word limit)</i>	<u>Scoring:</u> + 1 for knowledge, or active involvement, with the Maricopa HMIS + 1 for describing the project's data evaluation and review + 1 for upholding required HMIS data quality standards 3 Points Total
C.3 Coordinated Entry (CE) Participation: Please describe your agency's knowledge of Coordinated Entry. Then, explain the project's commitment to ensuring 100% of people are enrolled through the Family and/or the Singles Coordinated Entry System and assessed timely.	
<u>Required Submission:</u> <i>Narrative (300-word limit)</i>	<u>Scoring:</u> + 2 for knowledge, or active involvement, with Coordinated Entry + 1 for describing how people are enrolled and assessed timely through the CE 3 Points Total

PART D: INTERVIEW

This section will be conducted with the Rank & Review Committee following the submission of your application. The questions to be asked will be selected by the CoC Board and distributed prior to your interview.

Appendix A: Reasonable Budget – BUDGET CHART FORM

Please complete the summary budget below, which should match the budget in your FY 2025 HUD Project Application in e-snaps.

Summary Budget

Eligible Costs	Annual Assistance Requested	Grant Term	Total Assistance Requested for Grant Term
1a. Acquisition			
1b. Rehabilitation			
1c. New Construction			
2a. Leased Units			
2b. Leased Structures			
3. Rental Assistance			
4. Supportive Services			
5. Operating			
6. HMIS			
7. VAWA			
10. Admin (Up to 10%)			
11. Total Costs + Admin			
12. Cash Match			
13. In-Kind Match			
14. Total Match			
15. Total Budget, incl. Match			